



September 1, 2020

Today's announcement by Governor Ron DeSantis is a significant step forward in achieving our goal of reuniting our customers with their loved ones. We know you are looking forward to being reconnected with your loved one in person and like you, we look forward to returning some sense of normalcy to our centers so our customers can once again experience it as the place they know as their home. We are in the process of putting the policies in place to reopen safely to visitors based on the state's guidance and will communicate those procedures very soon. In the meantime, please know that our focus will remain on keeping our customers and team members safe from the virus, which has been our number one priority since this pandemic began.